



Auto Repair Ltd.

110 – 2850 107 Ave SE
Calgary, AB T2Z 3R7

Sticker Discount Program – Terms and Conditions

(As of Jan 17th, 2018)

1. DESCRIPTION

The (“**Sticker Discount Program**”), also known as the (“**Program**”) or (“**Agreement**”), is owned and operated by (“**Banno Auto Repair Ltd.**”). The program provides a (“**Discount**”), defined as a deduction from the usual charge(s) on invoices, to (“**Customers**”), as described in the (“**Participation Requirements**”), that sign and date an (“**Original Invoice**”) as per the participation requirements, who agrees to meet these (“**Terms and Conditions.**”). This program is only available on site at the address stated at the top of these terms and conditions.

At the discretion of Banno Auto Repair Ltd., customers with a (“**Vehicle**”), as described in participation requirements, are eligible to receive up to a maximum five percent (5%) discount per invoice on part(s) and labour charge(s). Sublet charge(s), shop supplies and inspections required by governing bodies are excluded from the discount. Any applicable taxes, levies and/or fees enforced by governing bodies are excluded from the discount. The discount is limited to the invoice to which it is applied, is non-transferable, has no cash value, cannot be refunded in any form and cannot be combined with any other offer what so ever. The terms and conditions of this program cannot overrule any applicable laws set by governing bodies or terms of any other agreement with Banno Auto Repair Ltd. This program and/or agreement is subject to (“**Termination**”), or can be (“**Terminated**” or “**Terminate**”), at any time, to any or all customers as stated in these terms and conditions.

2. PARTICIPATION REQUIREMENTS

A (“**Customer**”) is considered to be an individual, not a commercial entity, that is either the registered vehicle owner or has permission from the registered vehicle owner to be eligible for the discount. In the case that the customer is not the registered vehicle owner, it is the obligation of the customer (not Banno Auto Repair Ltd.) to acquire and maintain permission, whether verbal or written, from the registered vehicle owner in order to participate in this program. Any issues or disputes that arise between the customer and registered vehicle owner will not be the responsibility of Banno Auto Repair Ltd. and the customer agrees that Banno Auto Repair Ltd. will not be involved and/or be liable for circumstances relating to the issue or dispute. The customer’s full legal name, resident address and primary phone number must be entered on the invoice that is to have the discount applied. The customer must sign and date the invoice.

A (“**Vehicle**”) must be classified as a passenger car or light truck and have an (“**Approved Sticker**”), which is stated in these terms and conditions, applied to the exterior of the vehicle to be eligible for the discount. The approved sticker must be in plain view with no obstructions, cannot be difficult to view by any individual if that individual is standing behind the rear of the vehicle, facing the vehicle within a 30 feet radius of the center line of the vehicle. The vehicle must not have any body damage such as but not limited to the

following: scuffs/scrapes/dents/rust/corrosion, damaged/missing body panels/bumpers, and/or damaged/missing glass including the windshield. The vehicle must not have decals, emblems, advertisements or anything of that nature for competitors of Banno Auto Repair Ltd. who hold licences from governing bodies to perform motor vehicle repair or service. It is the obligation of the customer to remove these decals, emblems, advertisements or anything of that nature at no cost to Banno Auto Repair Ltd. The vehicle serial number, year, make, model, exterior paint color and licence plate must be entered on the invoice that is to have the discount applied.

A (“**Original Invoice**”) shall include both the customer and vehicle information as well as the following statement: *STICKER DISCOUNT PROGRAM - The customer has read and agrees to the Terms and Conditions for the Sticker Discount Program. A printed copy is available for the customer's records upon request in person or via email only.*

3. STICKER

The (“**Approved Sticker**”) will be provided, designed and applied at no cost to the customer by Banno Auto Repair Ltd. Banno Auto Repair Ltd. retains the right to refuse providing and/or applying the approved sticker to any customer and/or vehicle for any reason. It will measure no larger than six (6) by three (3) inches and will include a current or previous design of the Banno Auto Repair Ltd. logo. The placement of the approved sticker cannot affect the drivers ability to safely operate the vehicle nor be placed in a manner that would otherwise defame or cause damages to Banno Auto Repair Ltd. The customer will make every attempt to ensure that the approved sticker will not intentionally be altered in any way or damaged in any fashion within the customer's control. Banno Auto Repair Ltd. does not make any guarantee as to the lifespan of the approved sticker or that it will remain intact after it has been applied. The customer will not hold Banno Auto Repair Ltd. liable for any costs, charges, damages or fines resulting from the approved sticker being applied, retained or removed from the vehicle. The sticker is designed for off-road use only. The customer agrees to follow the (“**Customer Rights & Obligations**”) as stated in these terms and conditions.

4. CUSTOMER RIGHTS & OBLIGATIONS

At the discretion of Banno Auto Repair Ltd. and with permission from the customer, an approved sticker will be provided and applied to the customer's vehicle. The customer acknowledges that the approved sticker is a privilege and property of Banno Auto Repair Ltd. The customer and/or Banno Auto Repair Ltd. may terminate the agreement at any time as stated in these terms and conditions without any cost to Banno Auto Repair Ltd. The customer waves the right to hold Banno Auto Repair Ltd. liable for any damages or costs, whether physical, financial or mental, for having the approved sticker applied, retained or removed from the vehicle.

This customer agrees to operate and/or inform other drivers of that vehicle to operate the vehicle in a safe and courteous manner that would not otherwise defame or cause damages to Banno Auto Repair Ltd. The customer acknowledges that they will be liable and responsible for any damages or costs, whether physical, financial or mental, to Banno Auto Repair Ltd. for having the approved sticker applied, retained or removed from the vehicle.

5. TERMINATION

The customer and/or Banno Auto Repair Ltd. may end the agreement at any time without any prior notification or any cost to Banno Auto Repair Ltd. Banno Auto Repair Ltd. has the right to request immediate removal of the sticker with no cost to Banno Auto Repair Ltd.